

**Sample instructions for consumers regarding the right to withdraw from contract
and sample form for consumers' withdrawal from contract**

Sample instructions regarding the right to withdraw from contract

1. Right to Withdraw from Contract

1.1 You are entitled to withdraw from this Contract without stating a reason within 14 days.

1.2 You are entitled to withdraw from the Contract without stating a reason within 14 days from the day following the day when you or a third party designated by you (other than the carrier) accept the goods.

If you have concluded a contract for several types of goods or delivery of several parts, **you are entitled to withdraw from the Contract without stating a reason within 14 days from the day following the day when you or a third party designated by you (other than the carrier) accept the last delivery of the goods or**

- a) the last item of the goods if a single order made by you includes multiple items to be delivered separately,
- b) the last item or part of a delivery of goods made up of multiple items or parts, or
- c) the first delivery of goods if the regular delivery of goods over a specified period of time has been arranged in the contract.

1.3 To exercise the right to withdraw from the Contract, you have to send a notice of your withdrawal from this Contract to PLASTIA s.r.o., place of business Žďárská 313, 592 14 Nové Veselí / Na Pankráci 1062/58, Nusle, 140 00 Prague 4, fax: +420 566 667 005, e-mail: eshop@plastia.eu, in the form of a unilateral legal action (e.g. by letter sent via a postal service provider, by fax or e-mail). You can but are not obliged to use the attached sample form for withdrawal from contract.

1.4 In order to comply with the time limit for withdrawal from this Contract, send the withdrawal from the Contract before the relevant time limit expires.

2. Consequences of Withdrawing from the Contract

2.1 If you withdraw from this Contract, we will refund all payments received from you, including the cost of delivery (except for additional expenses resulting from a method of delivery selected by you other than the cheapest method of standard delivery offered by us) without undue delay but no later than within 14 days from the day of delivery of your notice of withdraw from the Contract. The refund will be issued using the same method of payment that you used to make the initial transaction unless you have expressly specified otherwise. In any case, you will not incur any additional expenses in this regard.

We will issue the refund once we receive the returned goods or you provide proof that you have sent the goods back, whichever comes first.

2.2 Send the goods back or return the goods in person without undue delay but no later than within 14 days from the day when you withdrew from this Contract to PLASTIA s.r.o., place of business Žďárská 313, 592 14 Nové Veselí. The time limit shall be deemed to have been observed if you send the goods back to us before the expiry of the 14-day time limit.

You will bear direct expenses associated with the return of the goods.

If the goods cannot be returned by regular post due to their nature, you will bear direct expenses associated with the return of the goods. The maximum estimated expenses are CZK 3,000.

You will be responsible only for the reduction of the value of the goods that result from handling of such goods in a manner other than is necessary to become familiar with the nature and properties of the goods, including their functionality.

Sample form for consumers' withdrawal from contract

Complete and return this form only if you, as a consumer, wish to withdraw within the legal time limit from a contract concluded online, i.e. using a typical means of remote communication, in accordance with section 1829 (1) in conjunction with section 1818 of Act No. 89/2012 Sb., Civil Code

Notice of Withdrawal from Contract

PLASTIA s.r.o.
place of business
Žďárská 313
Nové Veselí
Postcode 592 14

In dated

I hereby notify you that in accordance with section 1829 (1) in conjunction with section 1818 of Act no. 89/2012 Sb., Civil Code, I withdraw from a contract of purchase regarding the following goods:

Purchase order date:
Purchase order number:
Date of acceptance of the goods:

- (*) I withdraw from the entire contract, i.e. I am returning all accepted goods
- (*) I withdraw from the contract of purchase in part only and return only the following accepted goods:
 - (*) Delete as appropriate

Product code(s) / description of goods and number of pieces that you are returning if you are withdrawing only from part of the contract of purchase:

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I am sending the goods back to you at my own expense. Once the contract of purchase is rescinded after you receive the goods, send the refund to

Name and surname
Address
Phone and e-mail
Handwritten signature