

Withdrawal from Contract

Standard consumer information regarding the right to withdraw from distance and off-premises contracts and standard consumer withdrawal form

Standard information regarding the right to withdraw from contract

Right to withdraw from contract

You are entitled to withdraw from this contract without giving a reason within 14 days.

The time limit for withdrawing from the contract ends 14 days:

- a) after the day following the day when you or a third party designated by you (other than the carrier) accept the goods,
- b) contracts for the delivery of multiple pieces of goods which are delivered separately – after the day following the day when you or a third party designated by you (other than the carrier) accept the last pieces of the goods,
- c) contracts for the delivery of goods consisting of multiple items or parts – after the day when you or a third party designated by you (other than the carrier) accept the last item or part of the delivered goods.

You can withdraw from the contract by making an unambiguous statement to that effect addressed to PLASTIA s.r.o., Žďárská 313, 592 14 Nové Veselí / Na Pankráci 332/14, Nusle, 140 00 Prague 4, email: eshop@plastia.eu (such as a letter posted via a postal service provider or email). You can but are not obliged to use the attached standard withdrawal form.

In order to comply with the time limit for withdrawing from the contract, send the withdrawal form before the relevant time limit expires.

Consequences of withdrawing from contract

If you withdraw from this contract, we will refund all amounts that we have received from you as a result of the contract, including shipping costs (except for additional costs resulting from you choosing a method of delivery other than the cheapest method of delivery offered by us), without undue delay but no later than within 14 days from the day when we receive your withdrawal from the contract. The refund will be issued using the same method of payment that you used to make the initial transaction unless you have expressly specified otherwise. In any case, you will not incur any additional costs.

We can only issue the refund after we receive the returned goods or you prove that you have sent the goods back whichever occurs first.

You will bear direct expenses associated with the return of the goods.

If the goods cannot be returned by regular post due to their nature, you will bear direct expenses associated with the return of the goods. The maximum estimated expenses are CZK 3,000.

You will be liable only for any reduced value of the goods resulting from handling of such goods in a manner other than necessary to become familiar with the nature, characteristics and functionality of the goods.